

Powering a Publishing Revolution

How Mediahuis Ireland Gained 100,000 Subscribers with Flip-Pay



In just four years, Mediahuis Ireland transformed the Irish Independent from a free, ad-driven model into a thriving digital powerhouse with over 100,000 paying subscribers.

Starting from zero, they redefined the value of journalism in the Irish market. Powered by Flip-Pay's scalable and flexible technology, the Irish Independent is now the number one choice for paid digital news in Ireland.

The Challenge:

Reimagining News in a Digital-First World



Mediahuis inherited a print legacy, but had no digital subscriber base. To thrive, they needed to build a subscriber-first model from the ground up.

No Playbook. No Shortcuts. Just Vision.

"We had to try to sell a digital subscription to people you don't know. That was a major challenge." Peter Vandermeersch, CEO, Mediahuis Ireland

What It Took

Seamless Access

Smart paywall, premium content, no friction.



Scalable Engine

From sign-up to renewal — fully managed.



Smart Insights

Know what converts readers into subscribers.

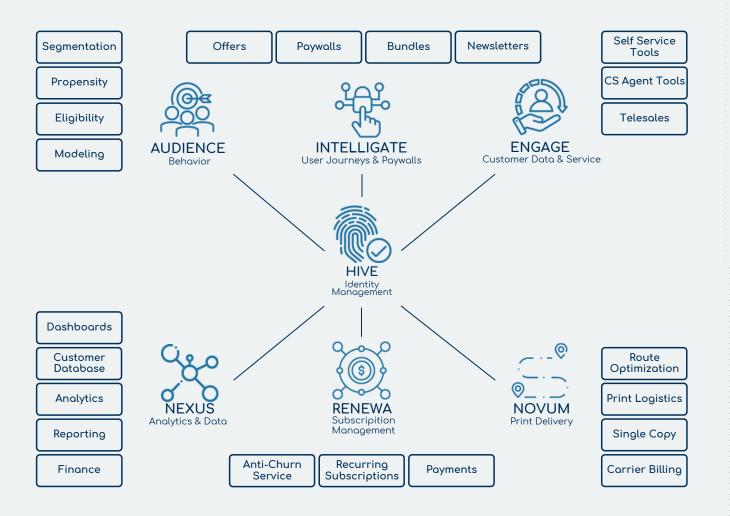


True Partnership

A tech team that builds with you.



The Solution: A Partnership Built on Agility and Trust



The Flip-Pay Ecosystem

More than software. A Collaborative Engine for Growth.

Flip-Pay was selected not just for our comprehensive platform, but for our partnership-led approach. We provided Mediahuis with a complete subscription ecosystem designed for flexibility and scale.

The Technology:

What We Delivered

Smart Access Control

Customisable paywalls, registration flows & identity management.

Full Subscription Engine

Plans, promos, payments, renewals — all in one place.

Advanced Analytics

Know what drives clicks, reads, and paid conversions.

Anti-Churn Toolkit

Automated tools to retain users & recover lost revenue.

Self-Service Support

Empower users while cutting support overhead.

A Partnership, Not a Platform

Co-Built Features

Tech evolved around Mediahuis's strategy — not the other way around.

Engineering team worked as part of theirs, not as an external vendor.

Weekly Alignment

Joint planning with shared goals and quick iterations.

Direct Access, No Tickets

No waiting. Just action.

"We never had to compromise our vision.

Flip-Pay adapted to us."

Mediahuis Product Team

The Results:

A Milestone Reached. A Foundation Built.

The results of this partnership speak for themselves. By leveraging the Flip-Pay platform, Mediahuis successfully navigated the immense challenge of building a paid digital audience from the ground up.

The impact



A stable, recurring income stream, less dependent on ads or search algorithms.

Smarter Journalism

Editorial teams now know what content truly drives conversions and loyalty.

A Trusted Destination

100,000+ direct subscriber relationships in an era of noise, AI, and declining trust.

The Future is Bright:

Reaching 100,000 subscribers is just the beginning. With plans already underway for the next 100,000, Mediahuis continues to grow, and Flip-Pay's scalable and agile platform is ready to support that growth. This milestone proves that bold vision, paired with the right technology partner, leads to remarkable results.

